

## CAROL ANN MIHALIK

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**Specify Whether You are an Attorney Licensed to Practice in Indiana:** YES

**Outline employment history and relevant experiences or attach a resume or c.v.:**

### PROFESSIONAL EXPERIENCE

**Chief Deputy Commissioner** - Indiana Department of Insurance  
April 2004 - present,

- Management of the Consumer Protection Unit which includes the Enforcement, Consumer Services Divisions, and Market Regulation. Administrative adjudicative responsibilities regarding all Unit matters including MEWA and Unauthorized Entities. National Association of Insurance Commissioners (NAIC) Committee participant and representative. Chair of NASAA/NAIC working group and Chief Market Analyst for Indiana.

**Deputy Attorney General** - Office of the Attorney General, Steve Carter  
2001 - 2004

- Tort Litigation Section - Indiana Tort Claims Act defense litigation practice emphasis on pretrial dispositions and mediation. Medical Licensing Section - primary emphasis on the prosecution of Nursing Home Administrator (HFA) competency issues. Chief of Investigations 1999 - 2001 Enforcement Division; Indiana Department of Insurance Division manager and administrative prosecutor. Company, unauthorized entity, and agent licensing violations and regulatory compliance. NAIC: Internet Commerce and Anti-Fraud Committee participant. Market Conduct examination initiation and oversight. Interagency coordination of investigations: Securities, DFI, and Federal Law Enforcement

**Carol Mihalik - Attorney at Law**

1996 - 1999

- Private law practice, litigation, and advisory, representing clients in a variety of matters including contracts, wills and estates, domestic, criminal trials and appeals.

**Public Defender - Carmel City Court**

1996

- Defense of indigent criminal defendants.

**Indiana Research Cooperative, Inc.**

1993 - 1995

- Cofounder and manager of not-for-profit, on-campus, company for student research projects.

**Law School Clerk Positions - Kightlinger and Gray**

- 1995 - insurance issues research (one semester)
- 1994 - *Hon. Linda Chezem, Indiana Court of Appeals* (special projects)
- 1993 - *Carmel City Court, Hon. Gail Bardach* (clerk and special projects)

**Liberty Mutual Insurance Company**

1973 -1984 (Pennsylvania, Maryland, Illinois, New Jersey)

- Trainer; Midwest Division Supervisor of Hiring and Training; programs included insurance products, field investigation, negotiating skills; College and general recruiting. Field adjusting, Trial, and Supervisory positions; Progressively more responsible positions encompassing varied state legislative programs and regulatory practices including all lines of insurance e.g. Worker's Compensation, Malpractice, and General Liability.

**EDUCATION****Indiana University School of Law - Indianapolis; Juris Doctorate 1995**

*Recognitions* - American Bar Association National Appellate Advocacy, regional finalist and national competitor; New York Moot Court Competition, coach

**Pennsylvania State University;** Bachelor of Science, Biology

**MEMBERSHIPS AND SPEAKING****Professional Memberships**

*Current memberships,* Indianapolis Bar Association, Indiana State Bar Association

*Past memberships,* Indiana Public Defender Council, International Association of Insurance Fraud Agencies, American Society of Training and Development

**Speaking Opportunities**

Cox Radio 2004 (program) *Fight Fake Insurance Campaign and Consumer Protection*  
Marian College School of Nursing 1999 - 2003 *Malpractice and Parish Nursing*  
Annual Ombudsman Conference 2002 *HFA Enforcement Actions*  
Indiana Association of Insurance Investigators 2001 *Viatical Fraud Issues and Investigations*  
Charter Property and Casualty Underwriters Annual Meeting 2000 *Agent Enforcement and Ethics*  
Defense Trial Counsel Indiana -*Unfair Claims and the Role of the IDOI* 2005  
IASIU - *IDOI Fraud Work and Emerging Issues* 2005  
Indiana Continuing Legal Education Foundation -*Alcohol and the Law; Who Pays* 2006  
NASAA/NAIC joint training -*Insurance for Securities Regulators* - 2006  
J. Everett Light Career Center -*Legal Liability for the LPN program* 2005, 2006  
Indiana State Bail Bond Association -*Regulation and Emerging Unfair Trade Issues*  
*References available as needed*

**COMMUNITY WORK AND EXPERIENCE**

**The Pilgrimage Center;** Board member December 2004 through the present  
**Rivers of the World;** International volunteer 2003 (Ecuador)  
**Hoosier Capital Girl Scouts;** Washington Township Service Unit Chair and Leader 1994-1999  
**Crossroads of America Boy Scouts;** Troop # 56 merit badge counselor 1997 - 1999  
**Park Tudor Mother's Association;** Volunteer 1991 - 1998  
**King of Glory Lutheran Church;** Member (volunteer and teaching opportunities) 1997 - present  
**Indianapolis Children's Museum;** Natural sciences volunteer 1991  
**United Way Volunteer Bureau;** Lake Forest, Illinois Board member 1984 - 1990  
**Gorton Community Center;** Lake Forest, Illinois Board member; 1990  
**League of Women Voters;** Lake Forest, Illinois President and Board member 1984 - 1990

**Reference any travel restrictions on service as a mediator:** Travel only if expenses covered

**Identify any agencies or subjects in which you would not wish to mediate cases:**

**Include or attach other information you believe may be of interest:** Long term negotiating experience and training and have trained others in negotiations while at Liberty Mutual.